

PCP SELECTION LETTER

P.O. Box 8069
Little Rock, Arkansas 72203-8069
FAX 501-301-6869

You may have received an Identification (ID) Card(s) without a Primary Care Physician (PCP) assigned for one of the following reasons:

- Member has not selected a PCP
- Member selected non-participating PCP
- Member selected a PCP with age or sex restriction
- Member selected a PCP that is not currently accepting new members
- Member selected a Specialist instead of a PCP
- PCP is terminating affiliation with Health Advantage Network
- PCP number not provided on electronic file

In order to receive medical care and to have those services covered by Health Advantage, Members must choose a PCP (optional for Open Access Plan Members). A new ID Card will be sent within 7-10 days once PCP is selected.

You may select a PCP by calling Customer Service at the number listed on your Member ID Card and provide Member Name and ID Number, and **5-digit PCP number** and first and last name of the PCP selected. You may access www.healthadvantage-hmo.com for the provider directory. If unable to call, this letter may be completed and mailed to: Membership Accounting, Health Advantage, P.O. Box 8069, Little Rock, AR, 72203-8069.

NOTE: If you enroll on-line or your Employer is responsible for sending PCP information to Health Advantage please notify your Benefits Administrator of the PCP 5-digit number.

PCP ASSIGNMENT

Subscriber Name _____

Subscriber ID # _____ Subscriber SSN _____

Group Name _____ Group# _____

Address _____

1. **Member name** _____ PCP 5-digit code _____

Clinic name _____ Clinic address _____

2. **Member name** _____ PCP 5-digit code _____

Clinic name _____ Clinic address _____

3. **Member name** _____ PCP 5-digit code _____

Clinic name _____ Clinic address _____

Subscriber Signature _____ **Date** _____

5/2004

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